

WEBSITE HELP DESK QUICK REFERENCES

Website	Phone Number	DSN	E-mail Address	Notes
<u>ARCNet</u>	TFSC – 1-800-525-0102 or (210) 565-0102, option 5	665-0102, option 5	ARCNet@us.af.mil	Basic User Guide Duty Planning Guide More ARCNet Guides and Tutorials
<u>AROWS-R</u>	Toll Free: 1-877-294-5822	497-0166	AFRCFM.AROWSR@US.AF.MIL	Hours: 0700-1700 EST, Mon-Fri excluding Federal Holidays UTA Weekend Hours: 1000-1400 EST per UTA Support Schedule
<u>Desktop Anywhere</u>	478-327-1999	497-1999		Windows 10 Installation Guide Mac Installation Guide Desktop Anywhere Official Facebook Group
<u>DTS</u>	1-888-Help1Go			Live Chat (available 0800-1800 EST, Mon-Fri excluding holidays)
<u>MyIMR</u>	(210) 395-9742	969-9742		Action List Item tutorial User Guide for your MyIMR page
<u>MyFSS</u>	TFSC – 1-800-525-0102 or (210) 565-0102, option 5	665-0102, option 5	a1dta.a1.sd@us.af.mil	24/7 except for July 4th, Thanksgiving, Christmas, and New Year's Day.
<u>UTAPS</u>	1-877-294-5822 Option 2	497-0166 Option 2	afrc.utapsweb@us.af.mil	Fax: 478-327-0519 Fax DSN: 497-0519 Hours: 0730-1700 EST, Mon-Fri Tutorials available after logging in, under Help tab
<u>vMPF AFPC Secure</u>	TFSC – 1-800-525-0102 or (210) 565-0102, option 5	665-0102, option 5	a1dta.a1.sd@us.af.mil	24/7 except for July 4th, Thanksgiving, Christmas, and New Year's Day.